

## 1. Company policy

Our philosophy is a secure future for the company and therefore also for our employees. We want to achieve this through sustainable management, appropriate growth and effective energy management.

People come first, as employees, as customers and as suppliers. Our dealings with employees, customers and suppliers are always humane and fair. Problems are solved in a spirit of partnership.

We secure our lead and our future through innovative, first-class products and services, above-average commitment and responsible energy management.

We expect our employees to be willing to perform, think like entrepreneurs and use resources responsibly.

Ensuring the constant satisfaction of our customers and their continuous improvement are among our top corporate principles. That is why our customers' opinion of our quality is crucial.

All our products are of consistently high quality. Every single employee contributes to ensuring our quality standards through their personal performance. With risk-based thinking, we attach particular importance to error prevention over error detection. Quality, safety and energy-related activities are planned, controlled and monitored consistently, taking potential risks into account in advance. In this way, we ensure that the applicable legal and official regulations are observed in addition to the quality requirements of our customers.

Through a continuous improvement process, the quality of our products and the improvement of energy efficiency are to be permanently increased through the commitment of all employees at all levels.

We also attach great importance to effective energy management to promote sustainable business practices. Every employee is encouraged to contribute to the achievement of our energy targets through the conscious use of resources and energy.

Our corporate policy is known throughout the company and is regularly reviewed for its continued appropriateness as part of the management review. Finally, we make this corporate policy available to relevant interested parties on request, insofar as we consider this information to be appropriate.