

## Corporate policy

Our philosophy is a secure future for the company and therefore also for our employees. We want to achieve this through sustainable management and appropriate growth.

People come first, as employees, as customers and as suppliers. Our dealings with employees, customers and suppliers are always humane and fair. Problems are solved in a spirit of partnership.

We secure our lead and our future through innovative, first-class products and services and above-average commitment.

We expect our employees to be willing to perform and think entrepreneurially.

Ensuring the constant satisfaction of our customers and their continuous improvement are among our top corporate principles. That is why our customers' judgement of our quality is crucial.

All our products are of consistently high quality. Every single employee contributes to ensuring our quality standards through their personal performance. With risk-based thinking, we attach particular importance to error prevention over error detection.

Quality and safety-related activities are consistently planned, controlled and monitored, taking potential risks into account. In this way, we ensure that the applicable legal and official regulations are observed in addition to the quality requirements of our customers.

Through a continuous improvement process, the quality of our products is to be permanently increased through the commitment of all employees at all levels.

Our corporate policy is known throughout the company and is regularly reviewed for its continued appropriateness as part of the management review. Finally, we make this corporate policy available to relevant interested parties on request, insofar as we consider this information to be appropriate.